

University of Macau

Abstract

BRIDGE SYNCHRONOUS AND ASYNCHRONOUS  
SYSTEMS: WIKI IM INTEGRATION

by LEI KENG HONG

Thesis Supervisor:  
Assistant Professor Robert P. Biuk-Aghai  
Master of E-Commerce Technology

Nowadays, more and more people would like and have to collaborate. Collaboration is cultural heritage of human being. People always enjoy the benefits which are brought from collaboration whenever in ancient periods or present day. For example, peoples who live in groups always take what they need, such as protecting their safety, being satiate in ancient and emotional communication at present day. However, creating separately also exists and remains great majority. The fact is that there are some critical aspects making collaboration being an uneasy way. It means workers and authors have to finished the jobs separately even though it is not the most efficient method. Recently, Computer Supported Cooperative Work (CSCW) is popular but there is still not an all round tool for collaboration. Therefore, a better collaboration approach is brought up that highly integrating Wiki (asynchronous and centralized collaboration) and instant messaging (synchronous communication). The core objective is combining synchronous collaboration and asynchronous collaboration together in order to facilitate the process. Thus, the integrated content and information would be valuable for the users.