

# UNIVERSITY OF MACAU

The Faculty of Business Administration

*Charting A Course for the Year 2000  
and  
the Century of Quality*

An Empirical Study  
of  
Human Resources Development in the Macau Services Sector

Thesis presented to the Faculty  
of Business Administration,  
University of Macau, for the  
granting of the MBA degree in  
Strategic Management.

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1997

# Table of Contents

<b>Acknowledgment</b> .....	<b>i</b>
<b>Table of Contents</b> .....	<b>iv</b>
<b>List of Tables</b> .....	<b>viii</b>
<b><u>PHASE I - General Introduction</u></b> .....	<b>1</b>
<b>I.1. General Introduction</b> .....	<b>1</b>
I.1.1 - Statement of Objectives .....	2
I.1.2 - Scope of the Study .....	3
I.1.3 - Definition of Key Terms .....	4
I.1.4 - Limitations of the Study .....	8
I.1.5 - Organization of the Report .....	12
<b><u>PHASE II - Context</u></b> .....	<b>14</b>
<b>II.1. Late Twentieth Century Flux</b> .....	<b>14</b>
II.1.1 - Currency Fluctuations .....	15
II.1.2 - Acquired Immune-System Deficiency Syndrome or AIDS ---	17
II.1.3 - Technology and Information Technology .....	18
<b>II.2. The European Community</b> .....	<b>19</b>
<b>II.3. The United States of America</b> .....	<b>20</b>
<b>II.4. Regional Development</b> .....	<b>21</b>
<b>II.5. The People's Republic of China</b> .....	<b>23</b>
<b>II.6. The Overseas Chinese, their Management Style, and     Human Resources</b> .....	<b>26</b>
<b>II.7. Hong Kong</b> .....	<b>29</b>
<b>II.8. Macau</b> .....	<b>30</b>
II.8.1 - The Manufacturing Sector .....	31
II.8.2 - The Entertainment Sector .....	33
II.8.3 - The Future of the Manufacturing & Entertainment Sectors in Macau .....	35

II.8.4 - Possible Ways to Proceed Forward -----	36
II.8.4.a - Merit Pay -----	36
II.8.4.b - Employee Owned Corporations -----	37
II.8.4.c - Government Assistance -----	37
II.8.4.d - Labour Importation -----	38
II.8.4.e - Go High-tech -----	41
II.8.4.f - Human Resources Development -----	42
<b><u>PHASE III - Theory</u></b> -----	<b>43</b>
<b>III.1. Human Resources Issues as a Part of Economic Development -----</b>	<b>43</b>
<b>III.2. The Case for Human Resources -----</b>	<b>45</b>
III.2.1 - Hong Kong -----	62
III.2.2 - the People's Republic of China -----	63
III.2.3 - Japan -----	63
III.2.4 - Singapore -----	63
III.2.5 - Malaysia -----	64
III.2.6 - Thailand -----	64
III.2.7 - Taiwan -----	64
III.2.8 - Australia -----	64
III.2.9 - the United States -----	65
<b>III.3. The Innovative Dimension -----</b>	<b>66</b>
<b>III.4. The Cultural Dimension -----</b>	<b>68</b>
III.4.1 - Information Technology-----	73
III.4.2 - Quality Human Resources -----	73
<b>III.5. The Moral and Social Dimension -----</b>	<b>77</b>
<b>III.6. The Organizational Dimension -----</b>	<b>79</b>
<b>III.7. The Creation of National Advantage -----</b>	<b>82</b>
<b>III.8. The Role of the Government in Human Resources Development -</b>	<b>83</b>
<b>III.9. The Role of Languages in Human Resources Development -----</b>	<b>84</b>
<b>III.10. Measurement - Accounting Systems, A Systematic Bias -----</b>	<b>89</b>
<b>III.11. Measurement - the World Bank Study -----</b>	<b>92</b>
<b>III.12. The World According to Ohmae -----</b>	<b>94</b>
III.12.1 - the Importance of Ohmae's Vision -----	101
<b>III.13. Critical Evaluation of Theoretical Views -----</b>	<b>103</b>
III.13.1 - the Hunger for Miracle Cures -----	103
III.13.2 - a Widening of the Knowledge Gap -----	104
III.13.3 - Avoidance of Long-term Planning to Concentrate on Short-term Gain -----	105
III.13.4 - Throwing Money at Problems Doesn't Always Work -----	106
III.13.5 - Is Continuous Improvement Always Possible? -----	106
III.13.6 - There May Be No Such Thing as a 'Best Practice' -----	106
<b>III.14. The Parable of the Boiled Frog -----</b>	<b>108</b>

<b><u>PHASE IV - The Hypothesis</u></b>	<b>109</b>
<b>IV.1. Conceptual Framework and Methodology -----</b>	<b>109</b>
IV.1.1 - Statement of Hypothesis -----	109
IV.1.2 - Discussion of the Research Methodology, Relationship Between Hypothesis and Objectives of the Study -----	110
IV.1.3 - Discussion of Sources and Means of Obtaining Data -----	111
<b><u>PHASE V - Practice</u></b>	<b>113</b>
<b>V.1. Human Resources Development in the European Community -----</b>	<b>114</b>
<b>V.2. Human Resources Development in the United Kingdom -----</b>	<b>119</b>
V.2.1 - the Case of British Airways & the Drive for the New Millennium -----	120
<b>V.3. Human Resources Development in the United States -----</b>	<b>121</b>
V.3.1 - the Case of John Hancock Mutual Life Insurance Company -	127
V.3.2 - the Case of Corporate Use of Technology to Re-engineer Training -----	128
V.3.3 - the Case of President Clinton's National Crusade -----	129
<b>V.4. Human Resources Development in the People's Republic of China     and Guangdong Province -----</b>	<b>136</b>
<b>V.5. Human Resources Development in Malaysia -----</b>	<b>138</b>
V.5.1 - the Case of the Government of Malaysia and 'Vision 2020' -	139
V.5.2 - the Case of the Malaysian State of Penang -----	146
<b>V.6. Human Resources Development in Singapore -----</b>	<b>150</b>
V.6.1 - the Case of the Singapore Productivity and Standards Board	152
V.6.2 - the Case of Singapore Airlines and its Management Development Centre -----	155
<b><u>PHASE VI - Macau</u></b>	<b>160</b>
<b>VI.1. Human Resources Development in Macau -----</b>	<b>160</b>
VI.1.1 - the Case of the Macau Branch of a Leading International Bank -----	166
VI.1.2 - the Case of the Macau Government's Department of Labour -----	168
<b>VI.2. Key Service Industry Sectors in Macau -----</b>	<b>171</b>
VI.2.1 - Banks -----	171
VI.2.2 - Hotels -----	172
VI.2.3 - Accounting Firms -----	172
VI.2.4 - Shipping Companies -----	173
VI.2.5 - Courier Companies -----	173
VI.2.6 - Travel Agencies -----	173

<b>VI.3. The Survey</b> -----	<b>175</b>
VI.3.1 - Survey Question no. 1 & 3 -----	179
VI.3.2 - Survey Question no. 2 & 4 -----	181
VI.3.3 - Survey Question no. 5 & 6 -----	183
VI.3.4 - Survey Question no. 5-A & 6-A -----	184
VI.3.5 - Survey Question no. 5-B & 6-B -----	186
VI.3.6 - Survey Question no. 5-C & 6-C -----	188
VI.3.7 - Survey Question no. 5-D & 6-D -----	190
VI.3.8 - Survey Question no. 6-E -----	192
VI.3.9 - Survey Question no. 7 -----	193
VI.3.10 - Survey Question no. 8 -----	194
VI.3.11 - Survey Question no. 9 -----	195
VI.3.12 - Survey Question no. 10 -----	196
VI.3.13 - Survey Question no. 11 -----	198
VI.3.14 - Survey Question no. 12 -----	199
VI.3.15 - Survey Question no. 13 -----	200
VI.3.16 - Survey Question no. 14 -----	201
VI.3.17 - Survey Question no. 15 -----	202
VI.3.18 - Survey Question no. 16 -----	203
VI.3.19 - Survey Question no. 17 -----	205
VI.3.20 - Analysis of the Results -----	206
<b>VI.4. The Triad of Excellence</b> -----	<b>213</b>
VI.4.1 - Suggestions for the Future -----	214
<b>VI.5. Restatement of Objectives and Hypothesis</b> -----	<b>225</b>
<b>VI.6. Suggested Areas for Further Research</b> -----	<b>225</b>
<b><u>PHASE VII - Conclusion</u></b>	<b>228</b>
<b>VII.1. Conclusion</b> -----	<b>228</b>
<b>Bibliography</b> -----	<b>230</b>
<b>Notes</b> -----	<b>241</b>